

Yinghua Academy  
Summary of May 2012  
Parent and Staff Surveys

Prepared for Friends of Education  
By Jen Shadowens, Yinghua Board Chair  
9/4/2012

# Background

- **METHODOLOGY**

- The survey is administered by the Yinghua Academy Board of Directors
- Two online surveys were emailed out in May – one to staff and one to parents.
- The surveys were generally the same as the past 3 years, however, some wording and scale alterations were made for improvement, and some questions were added, for instance:
  - Allowed parents to respond differently based on each child to questions about that child
  - Added a “not sure” option to general scope questions
  - Added a “recommend to a friend” question

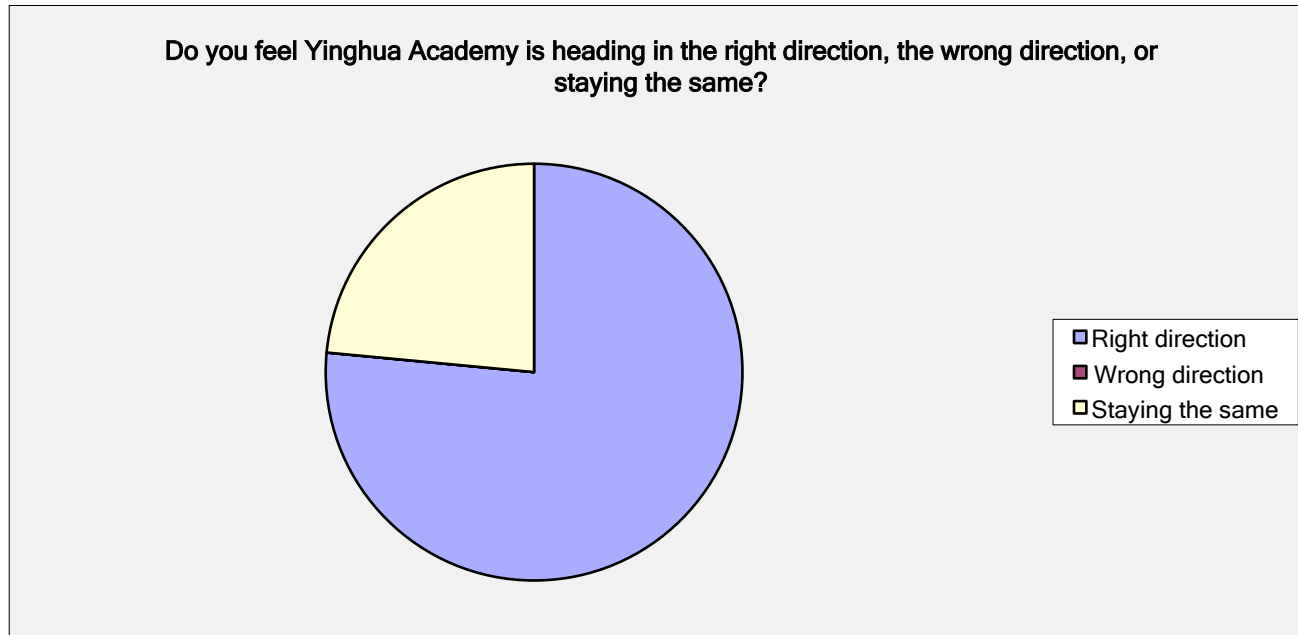
- **RESPONSE RATE**

- 179 parents responded to the entire survey (185 started it) out of 550 possible parents (33%)
- 34 staff responded (34 started it) out of 60 possible staff (57%)

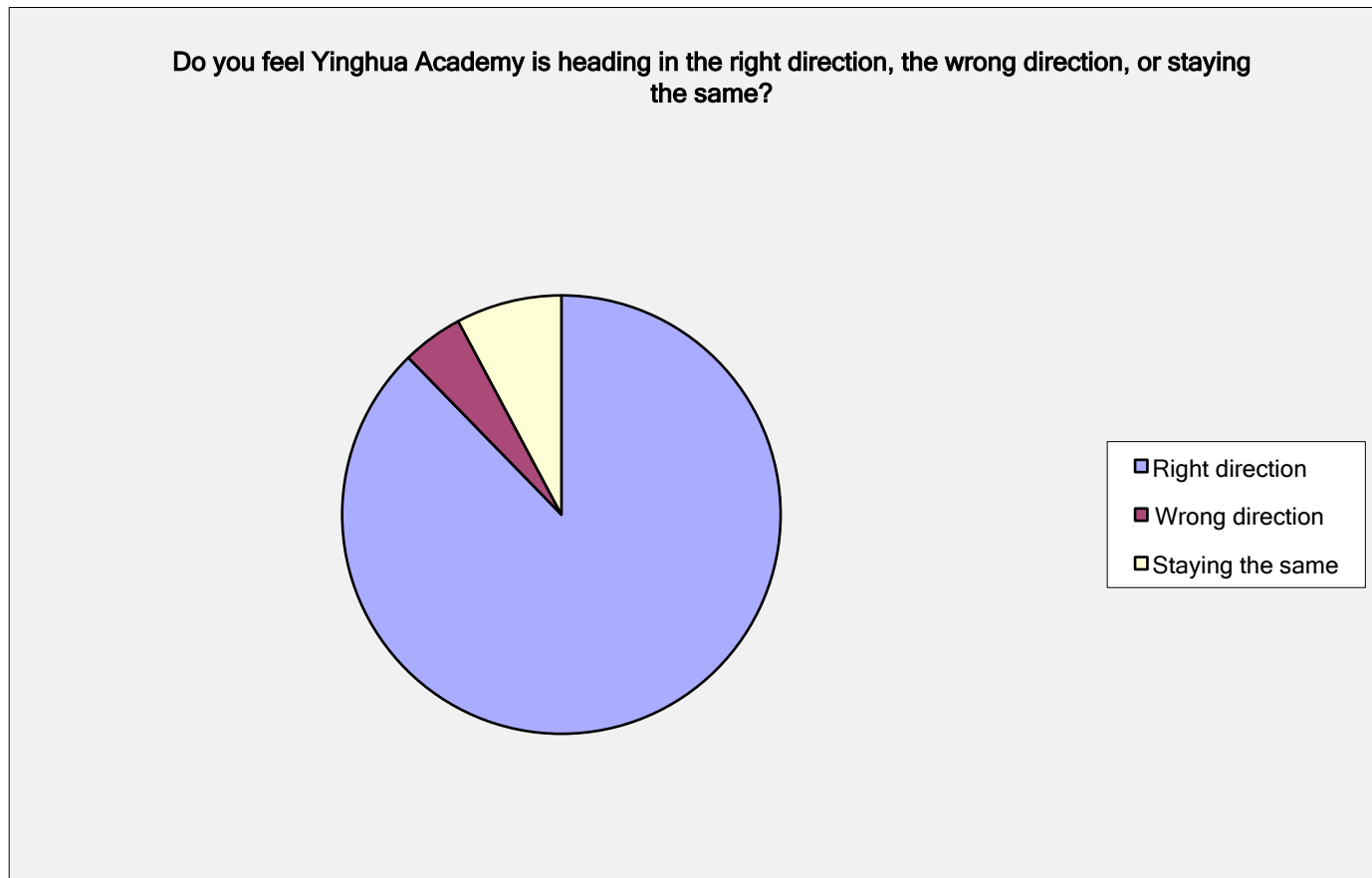
- **DEFINITIONS**

- When responding to the survey, parents and staff were asked to consider the school as they experienced it from January to May, under the leadership of new Executive Director Sue Berg
- In this summary document, for simplicity, when we refer to:
  - “staff”, we mean “all staff who responded to the survey”
  - “parents”, we mean “all parents who responded to the survey”

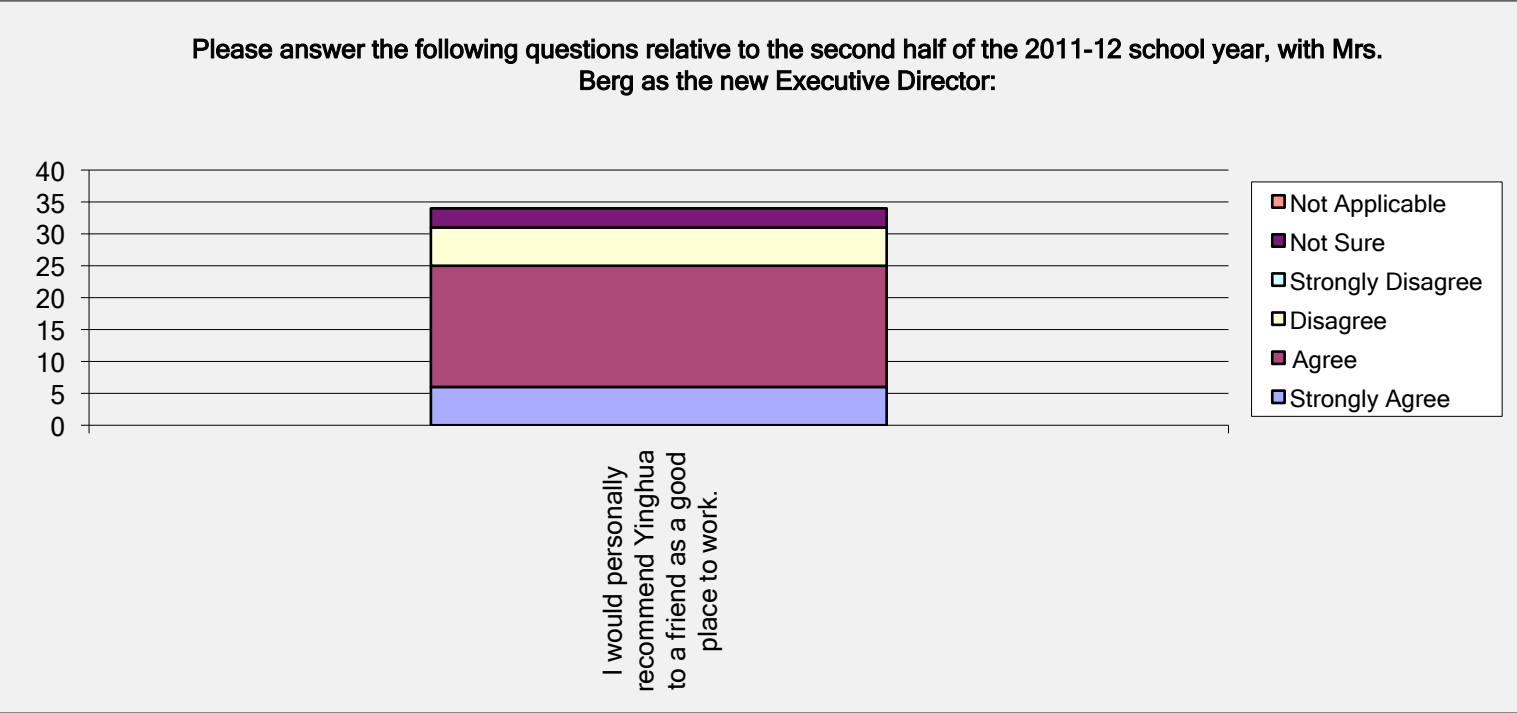
77% of staff feel that Yinghua is headed in the right direction.  
(No staff felt it was headed in the wrong direction.)



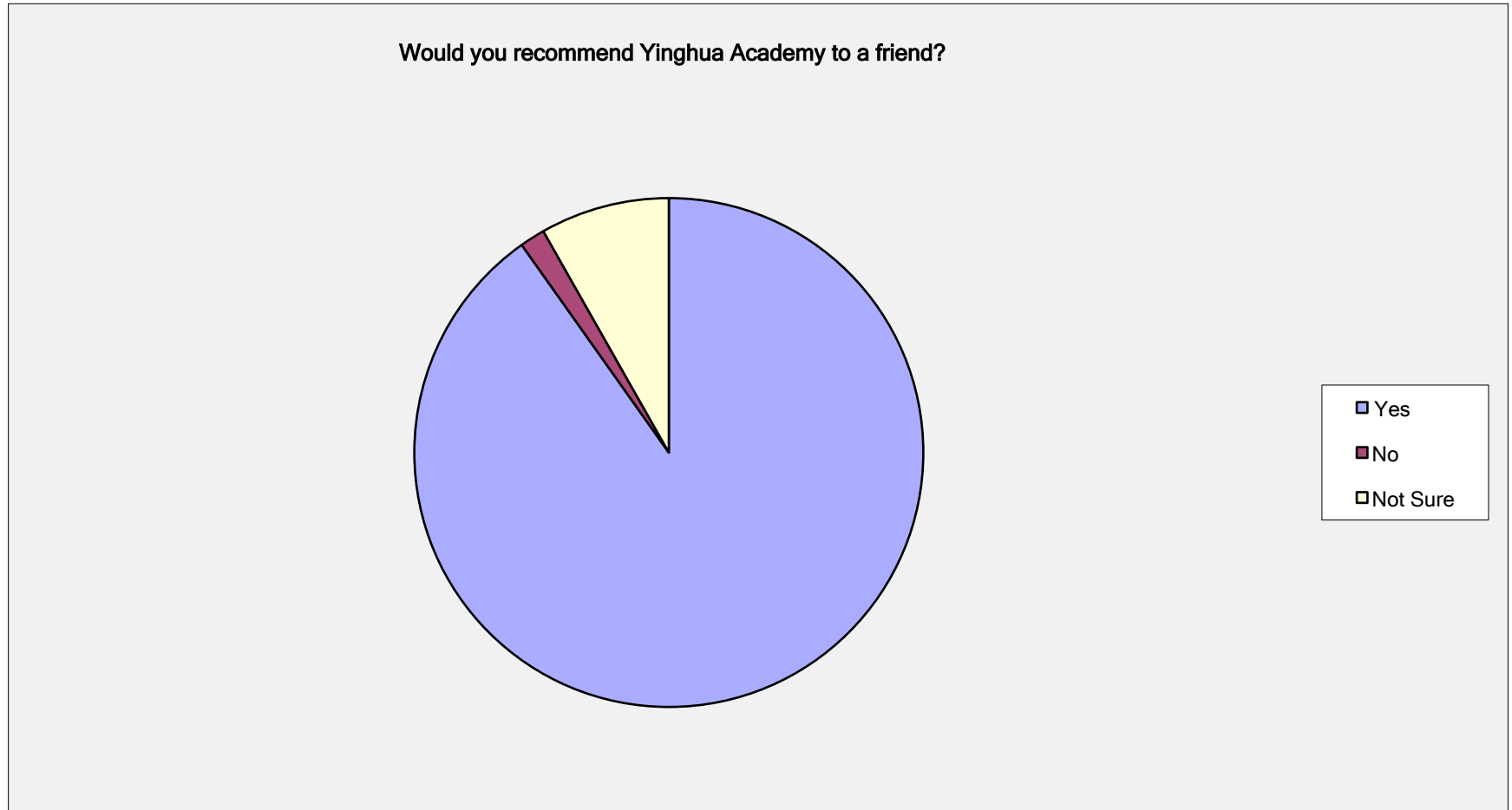
88% of parents feel that Yinghua is headed in the right direction.



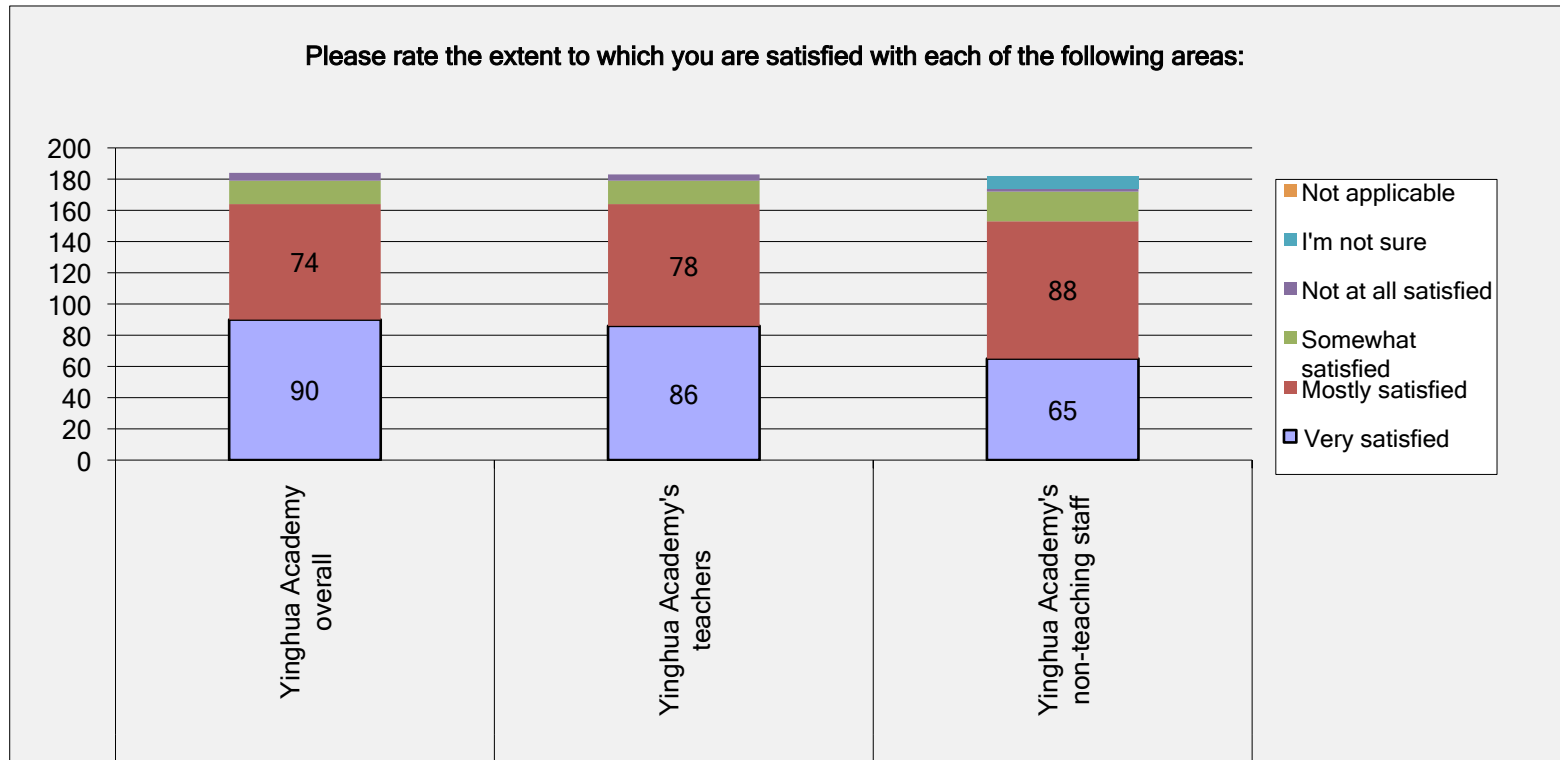
74% of staff would recommend Yinghua to a friend as a good place to work.



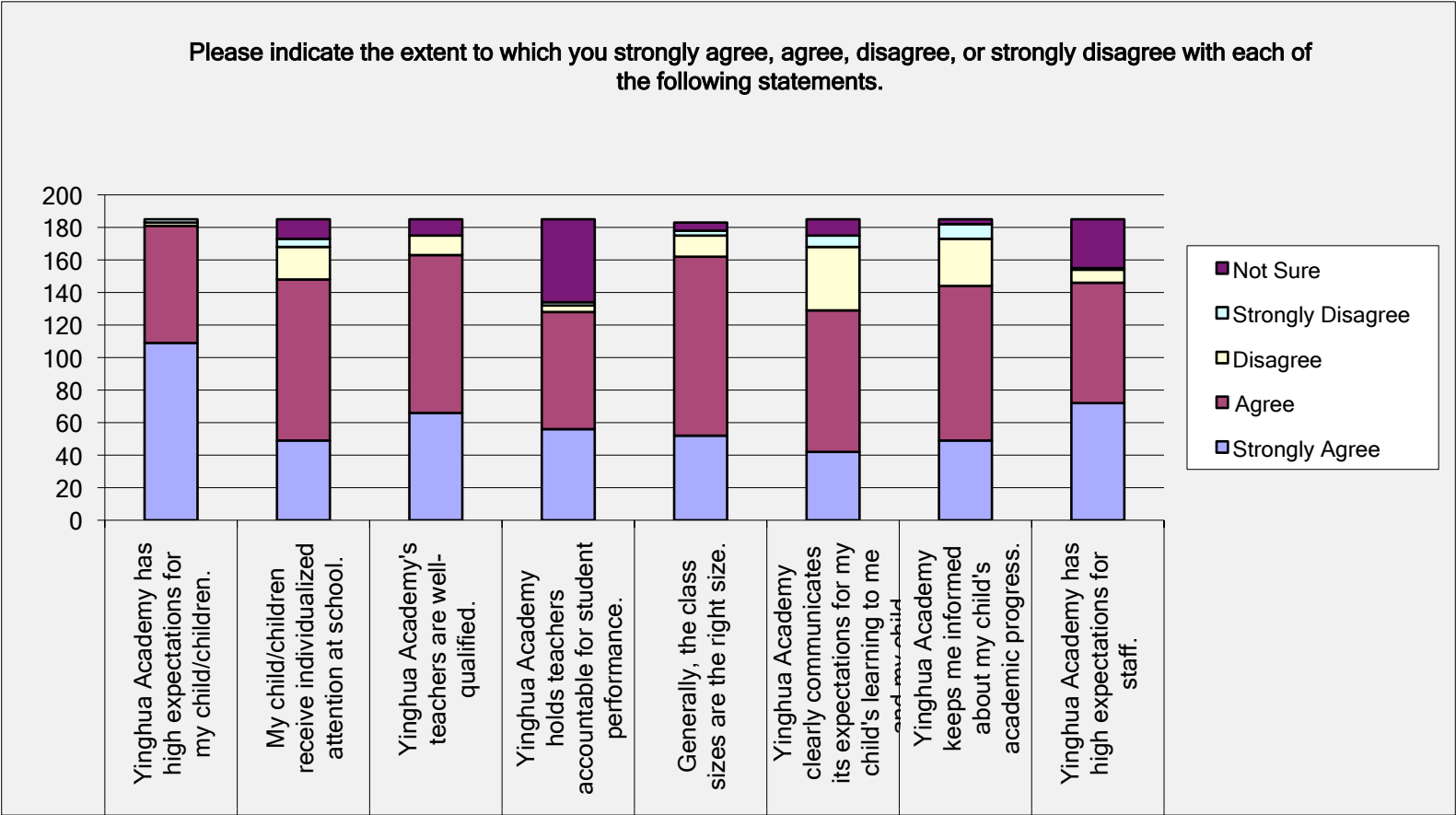
90% of parents would recommend Yinghua to a friend.



89% of parents are satisfied with Yinghua overall.  
90% of parents are satisfied with Yinghua's teachers.  
84% of parents are satisfied with Yinghua's non-teaching staff.



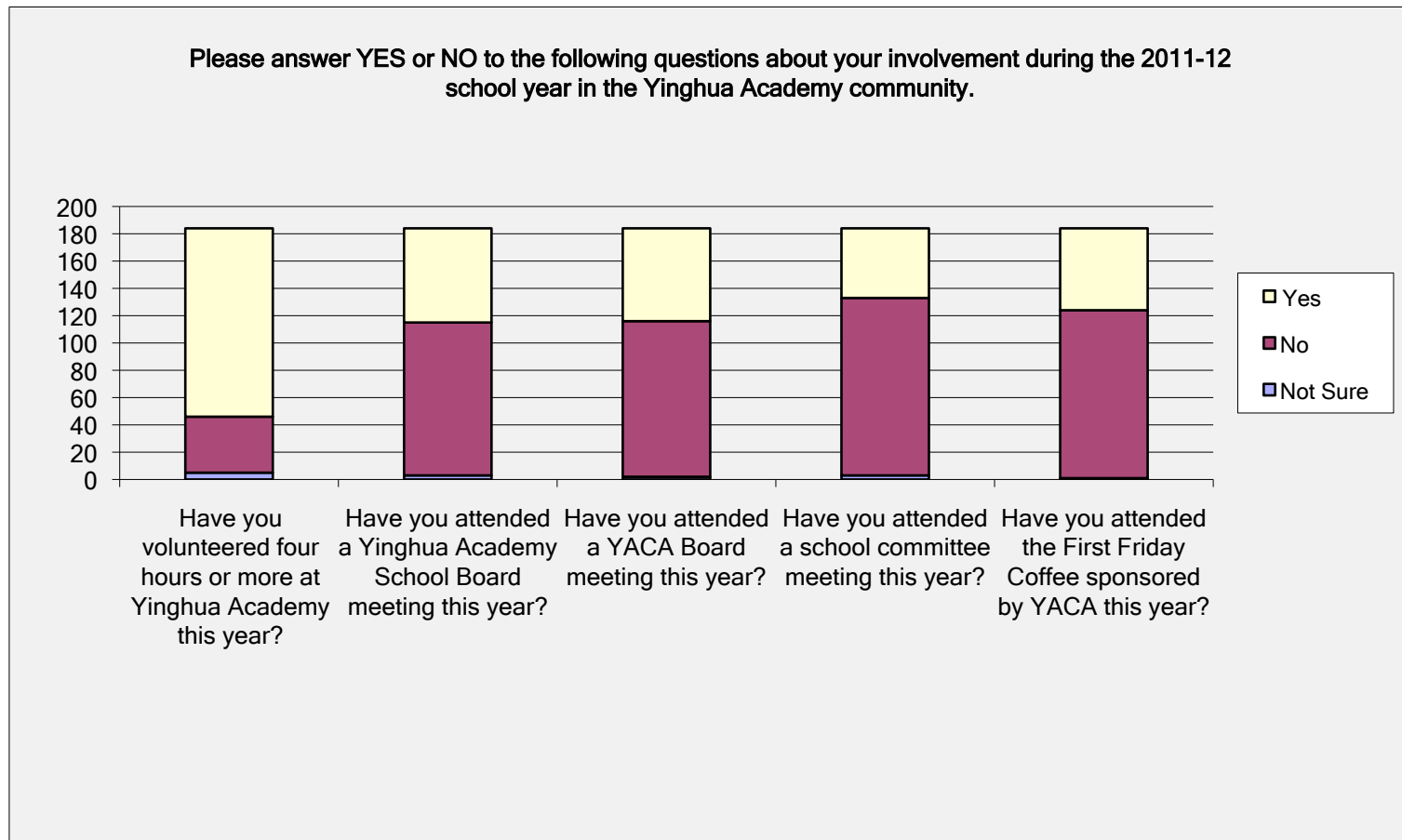
Most parents are content with general operations at Yinghua. Areas for growth are communicating expectations and academic progress.





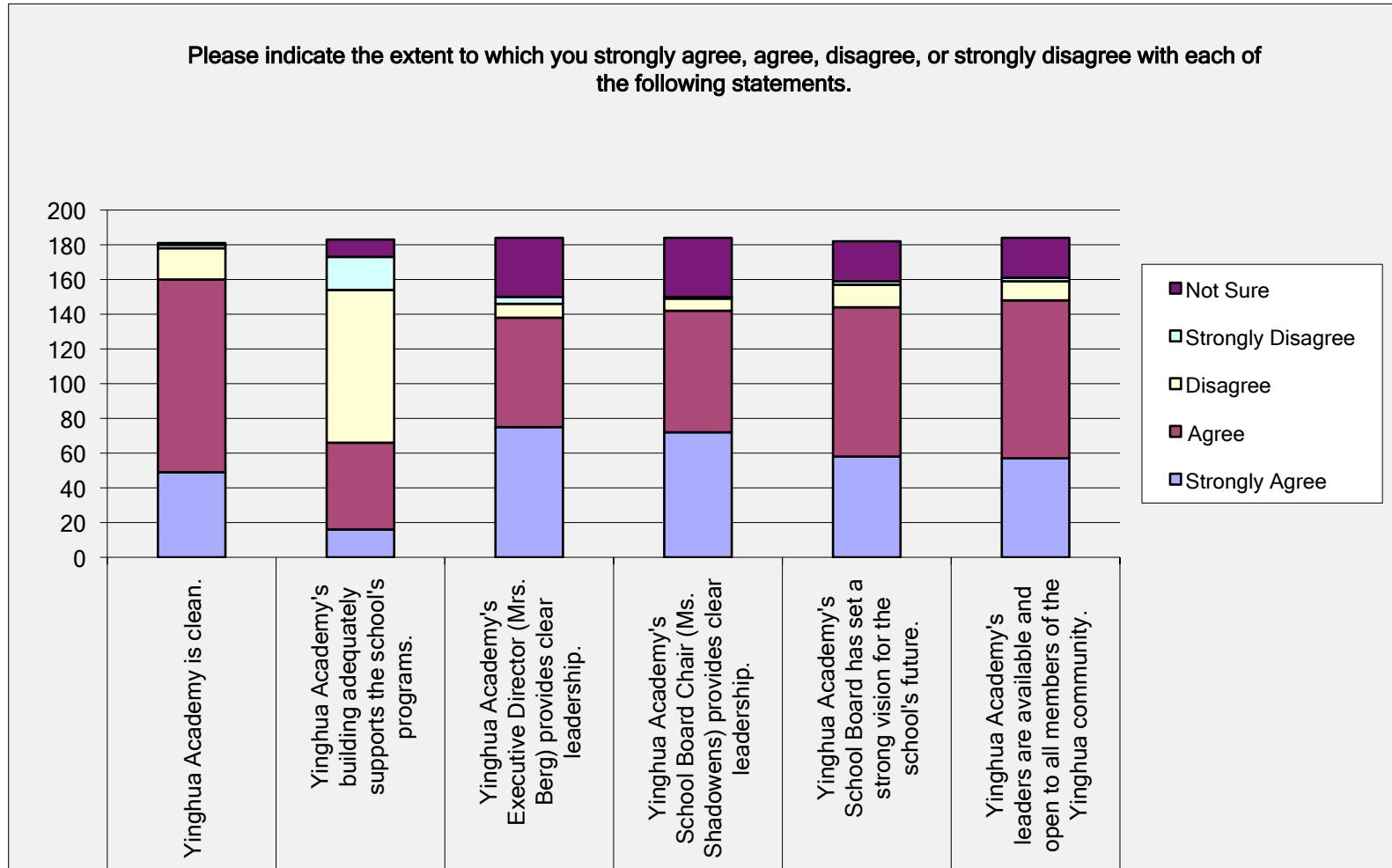
75% of parents volunteered the recommended amount of at least 4 hours during the 2011-12 year.

About 37% attended a School Board or YACA board meeting this past year. 28% attended a School Committee meeting.

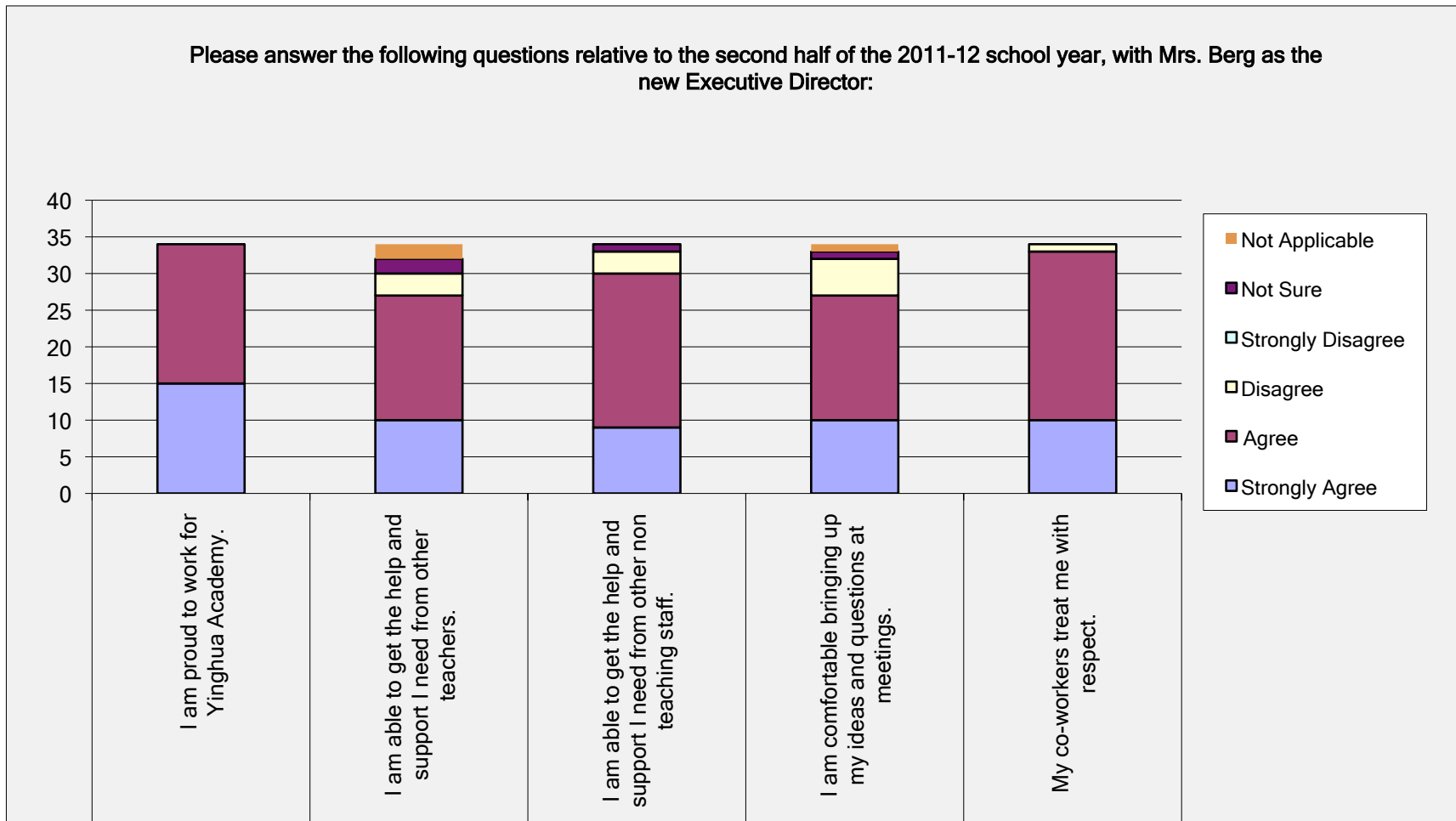


Parents are feeling the effects of the facilities crunch.

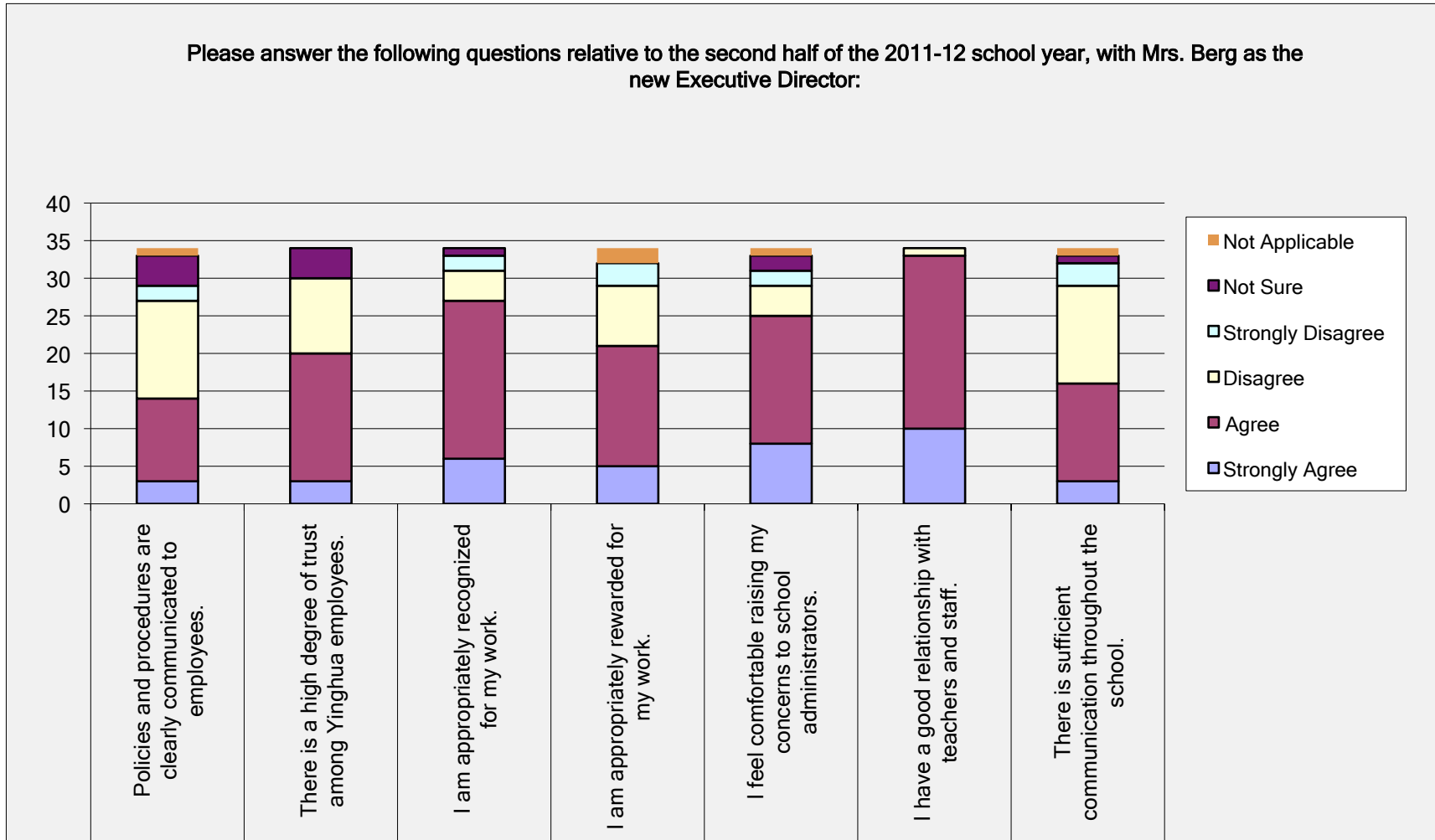
Most parents agree that administrative and board leadership are clear, with strong vision for the school's future, and that leaders are accessible.



100% of staff are proud to work for Yinghua Academy. 97% feel respected by their co-workers and over 80% feel they are getting the help and support they need from other staff.

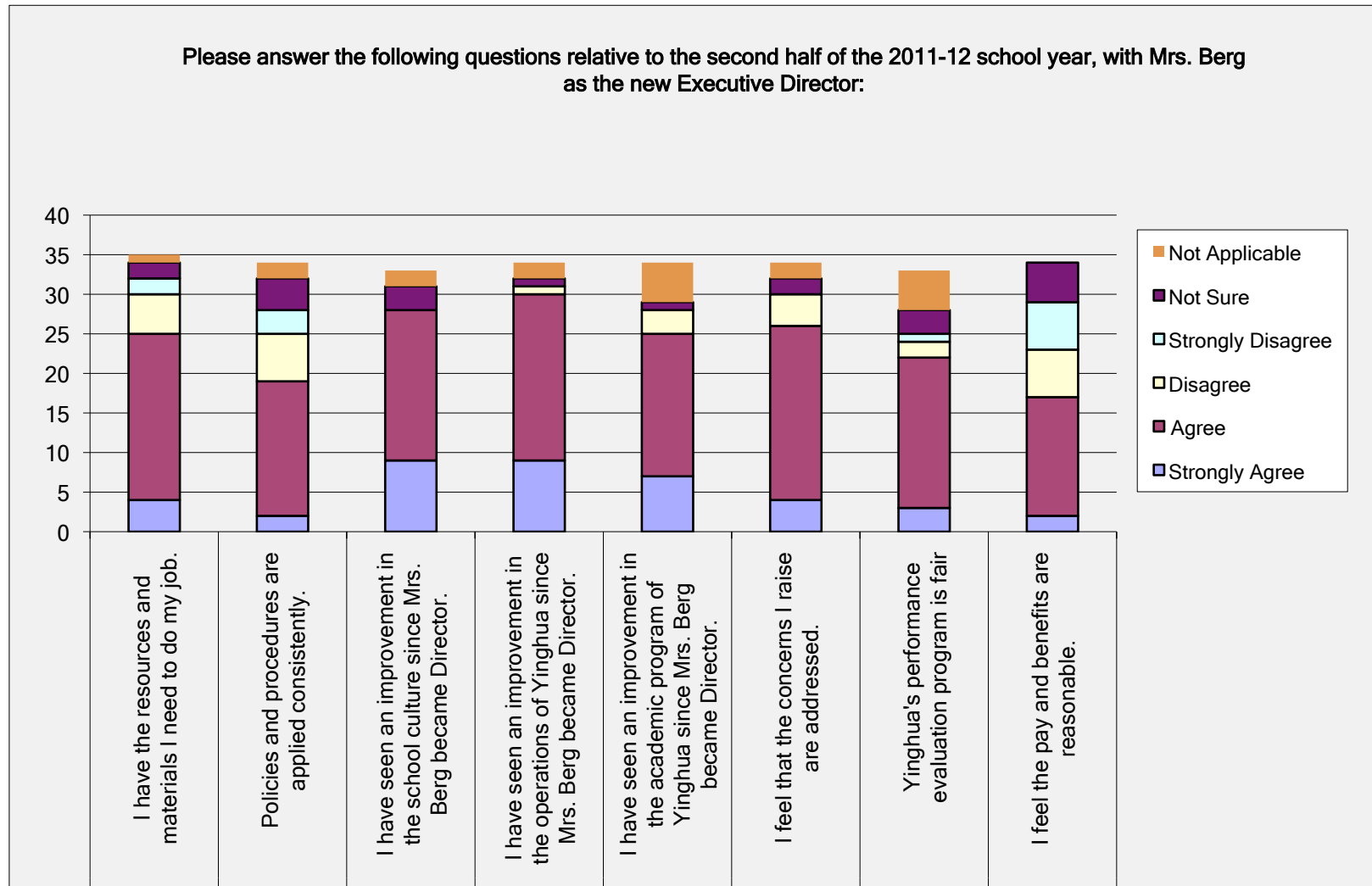


Among staff members, there is room for improvement in communicating policies, procedures, and general communication throughout the school. And although 79% of staff feel appropriately recognized for their work, only 62% feel appropriately rewarded.



74% of staff feel they have the resources to do their job. Only 56% feel policies/procedures are applied consistently.

Since Mrs. Berg became ED, 88% reported an improvement in the operations and 74% reported an improvement in the academic program.



Overall, 88% of staff have trust in the leadership of Mrs. Berg.  
 84% of staff are happy working at Yinghua, and at the time of the survey, 79% planned to return to Yinghua this fall.

97% of staff were satisfied overall with their employment at Yinghua in 2012 under the leadership of Mrs. Berg.

